

# QUALITY POLICY

TERMOVENT SC has traditionally been dedicated to the manufacture of industrial valves, which represents a specific product in the application, considering the very high requirements to be met.

The management system of the company is based on the fulfillment of the demands of standards  
ISO 9001; PED 97/23/EC and API Spec. Q1.

The basic strategy is "ZERO defect"  
(Prevention of defects is more important than detection of defects).

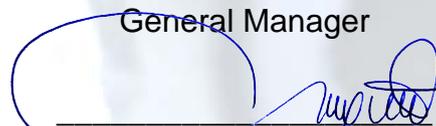
The main goal is continuous improvement of products and place among the world's leading manufacturers of valves..

In order to realize these goals the principles of quality policy are established as follow:

1. Objective, impartial and professional fulfillment of requirements, needs and expectations of customers in compliance with all regulations, international conventions and recommendations, the use of modern methods of work, rational use of human and technical resources is a priority in the business activities of the company.
2. Maintenance and continuous improvement of product quality is a responsibility of managers at all levels, as well as all employees in the company, on all the tasks performed..
3. Professional training and development of all employees, developing a sense of belonging and teamwork raises the quality of our products and improve the work process.
4. Creating an environment in which everyone is aware of its responsibilities, powers and personal contribution to the achievement of the objectives which is the basis for long-term prosperity.
5. Good planning activities in all processes, monitoring plans and achieve continuous improvement of the operation of the company.
6. Establishing quality partnerships with suppliers and customers, which we see as partners who help us to achieve the set goals, a permanent orientation of the company.
7. Continuous review policies and set goals, adapting to all the changes in the environment and the organization itself is the basis of enterprise development

Temerin, February 2015.

General Manager



Aleksandar Crnogorac